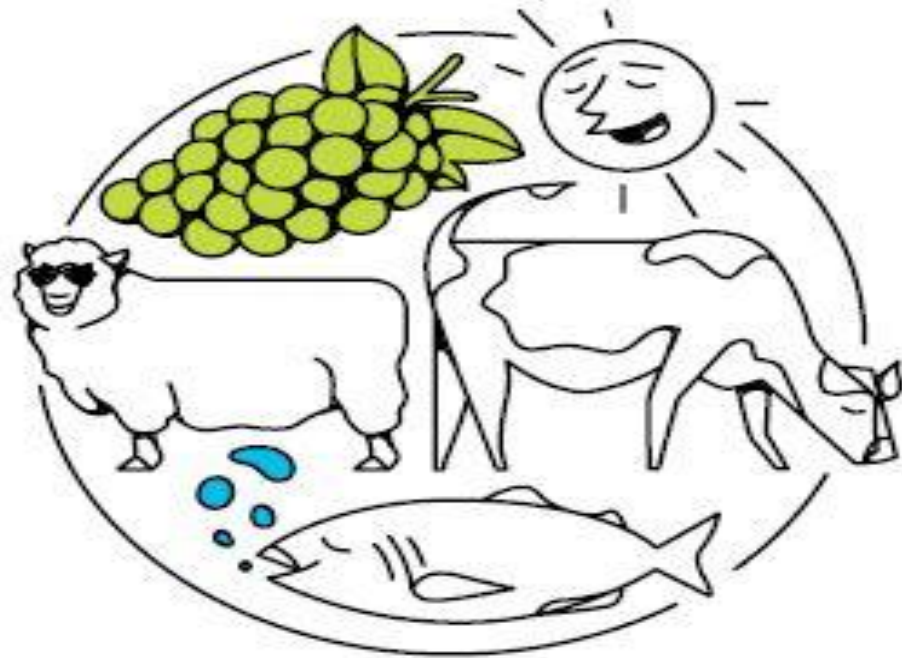




The value of training

Some qualitative insights

Impact of training



Consistency reviews



Where to from here



Thank-you